

CHIANG MAI EXPATS CLUB SURVEY 2008 "A credit to the Thai community, not a burden"

45 Responses 9th August, 2008 Meeting; 27 Responses 23rd August Meeting – total 72

NB Not all boxes were checked

GENERAL

1	Are you a member of the club ?	60	12
2	If so, have you joined within the last three months ?	Y 7	N 50
3	Are you Male or Female ?	M 52	F 20
4	Are you working in Thailand or have you now retired ?	W 15	R 55
5	Do you/your partner "own" your residence, or do you rent ?	O 34	R 38
6	What is your age group ?	< 50 12	> 50 58
7	What % of the year do you normally reside in Chiang Mai ?	< 50% 11	> 50% 59

CEC MEETINGS

		EVERY MEETING I CAN	ONCE A MONTH	SOMETIMES	VERY RARELY
8	How often do you attend CEC meetings ?	51	1	5	4
		STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE
9	Meetings twice a month are enough	40	2	2	0
10	The Shangri-La is a good venue	45	19	1	0
11	Saturday mornings are a good time for meetings	41	23	0	0

AT OUR MEETINGS

		STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE
12	First-time attendees introduction is boring/embarrassing	3	6	29	24
13	There are too many announcements	1	5	47	10
14	Forthcoming CM events should be publicised in more detail	6	38	13	1
15	Outside Group Activities should be publicised more	7	39	13	0
16	The Guest Speaker should be the focus of the meeting	7	34	18	0
17	The Guest Speaker - maximum 45 mins. incl. questions	19	42	1	0
18	The Open Forum is a valuable part of the meeting	13	43	3	0
19	The Lucky Draw is a valuable part of the meeting	12	28	19	3
20	The ExPat Newsletter is a valuable source of information	22	36	5	0
21	There should be more information about the Club finances	12	32	15	1
22	There should be more information about the Board's governance	16	33	11	1

CEC WEBSITE + SPONSORS

		EVERY WEEK	EVERY MONTH	SOMETIMES	NEVER
23	How often do you visit the CEC Website ?	6	9	38	8
24	How often do you use the services of one of our Sponsors ?	7	6	46	2

Speaker Topics Travel talks; ; government, NGO speakers on expat relevant topics, esp. immigration, legal issues, driving in Thailand - particularly road-signs and vehicle test-centre personnel, banking system, setting up a business, buying property; national parks; Thai culture, history, politics & local life; growing & harvesting tropical fruit; anything political or sociological; Buddhist topics, e.g. meanings of various festivals etc; speakers from various Thai ethnic groups; local places of interest; health insurance options; more info re health services; Marc Faber on finance; world finance; local history and culture; opportunities for expat retirees; themed meetings on topics such as car purchase, visas, medical services, banking etc; law in Thailand; information re assisted living, nursing homes etc in CM; holistic alternative therapies available in CM.

Other Services Directory of Services/Product sources with contact details; directory of members, with contact details (only those willing to release this info); sponsorship of singles activities; proper name tags for members; help line for builders, plumbers etc; Thai service providers given an opportunity to present their offerings, 3-4 per meeting, 5 mins max each.

Improve Institute regular Board Meeting reports; try to suppress anti Thai sentiments expressed in meetings; communicate better; yearly sports events; twice yearly Commercial meeting, one booth per sponsor; more social activities; more prizes; email notification of upcoming meetings; be more democratic, listen more to members' opinions; monthly out of town trips; less speakers asking for money; present small gift to speakers, e.g. engraved glass; more social events like pool party; attract younger non-retired members; more exposure thru advertising; too serious; strongly encourage members to come earlier to socialize; members should vote on changes & board members; hold applause for newcomers until last one; avoid commercial and charity presentations; annual AGM with election of Board members; educate floor speakers re mike usage; better topics for speakers ; allow members to put small flyers on tables.

Website Add links that could generate income; copy info from Pattaya Expats website; display currency rates or add link to exchange sites; allow users to add upcoming events in Chiang Mai; create directory of well-rated services in Chiang Mai; more info re health services; show how to access main areas of CM; introduce list of recommended service providers, e.g. taxi, handyman etc; classified section + "in search of " section.